

BEFORE THE TENNESSEE REGULATORY AUTHORITY

NASHVILLE, TENNESSEE

March 28, 2002

IN RE:

**COMPLAINT OF MR. MICHAEL
VAN WIES AGAINST CENTURYTEL
OF OOLTEWAH-COLLEGE DALE**

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**DOCKET NO.
02-00058**

ORDER APPOINTING A HEARING OFFICER

This matter came before the Tennessee Regulatory Authority (the "Authority") at a regularly scheduled Authority Conference held on March 12, 2001, for appointment of a Hearing Officer to render a decision on the merits of the complaint of Mr. Michael Van Wies against CenturyTel of Ooltewah.

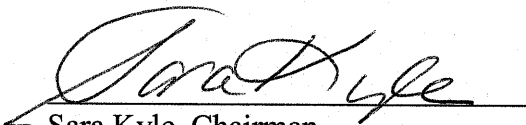
On January 15, 2002, Michael Van Wies filed a *Petition to Permanently Revoke Certificate of Public Necessity to Operate a Telecommunications Company & Related Services for CenturyTel of Ooltewah-Collegedale, Inc. DBA CenturyTel Corporation, Inc., LLC, 100 CenturyTel Drive, Monroe, LA 71203, 318-388-9000 ("Petition")*. The Respondent CenturyTel of Ooltewah-Collegedale filed a Motion to Dismiss on February 22, 2002.

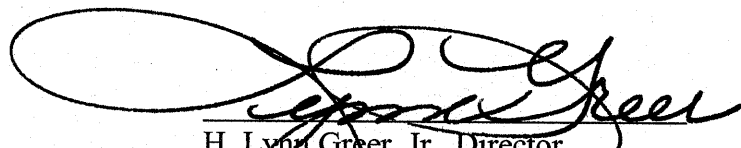
At the March 12, 2002 Authority Conference, the Directors voted unanimously to appoint the General Counsel or his designee to act as Hearing Officer in this matter to make findings of fact and conclusions of law, as necessary, and to render an initial decision

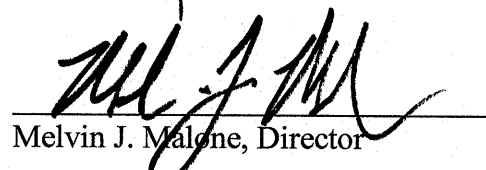
on the merits of the *Petition*, pursuant to Tenn. Code Ann. §§ 4-5-301 and 65-2-111 and such other legal authority as may be provided by law.

IT IS THEREFORE ORDERED THAT:


The General Counsel or his designee is appointed Hearing Officer in this matter to make findings of fact and conclusions of law, as necessary, and to render an initial decision on the merits of the *Complaint*, pursuant to Tenn. Code Ann. §§ 4-5-301 and 65-2-111 and such other legal authority as may be provided by law.


Sara Kyle, Chairman


H. Lynn Greer, Jr., Director


Melvin J. Malone, Director

ATTEST:


K. David Waddell, Executive Secretary